CMS Net

Errors and Alerts Messages Appendix F 4000-4099

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HEALTH CARE PLAN UPDATE EDITS/ALERTS - 4000 THROUGH 4099

Overview   Below is a list of messages detailing the number, message title and directive to resolve errors or alerts.

4000   **ALREADY ENROLLED IN SAME TYPE OF HCP**   *REJECT*

A transaction was submitted to enroll a person in a HCP, but on MEDS the recipient is either already enrolled or currently has a HCP enrollment application outstanding.

ACTION: Determine correct enrollment status and check eligibility information. Resubmit the transaction with corrected information if necessary.

4001   **INVALID ENROLLMENT STATUS INDICATOR FOR**   *REJECT*
                DISENROLLMENT

A transaction was submitted to disenroll a person from a HCP, but the HCP enrollment status code on the transaction is invalid for disenrollment.

ACTION: Correct and resubmit the transaction.

4002   **DISENROLLMENT FOR PERSON ALREADY DISENROLLED**   *REJECT*
                FROM HCP

A transaction was submitted to disenroll a person from a HCP, but the MEDS file indicates the person is not enrolled.

ACTION: Determine the correct HCP-NO code and resubmit the transaction with the corrected information.

4003   **PERSON NOT IN HCP INDICATED ON TRANSACTION**   *REJECT*

A disenrollment was submitted but HCP-NO on the input action does not match the HCP-NO on MEDS for the effective month of request.

ACTION: Determine the correct HCP-NO code and resubmit the transaction with corrected information.

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4004   **HCP CODE NOT FOUND ON PLAN TABLE**   *REJECT*

A transaction was submitted to enroll a person in a HCP, but the HCP-NO on the transaction is not a valid HCP-NO recognized by MEDS.

ACTION: Correct the HCP-NO and resubmit the transaction.

4005   **AID CODE NOT COVERED BY HCP**   *REJECT*

A transaction was submitted to enroll a person in a HCP, but the recipient's aid category on MEDS is not a valid aid code for enrollment into this HCP.

ACTION: None**.**

4007   **ZIP CODE NOT COVERED BY HCP**   *REJECT*

A transaction was submitted to enroll a person in a HCP, but the zip code on MEDS is not within the valid range of zip codes for the HCP-NO on the enrollment action.

ACTION: Correct the ZIP CODE and/or HCP-NO and resubmit the transaction. If the ZIP CODE is correct and should be included in the zip-code table for that HCP-CD, contact MEDS programming to correct the ZIP CODE list.

4009   **HCP DISENROLLMENT ACCEPTED**   *ACCEPT*

A HCP disenrollment action was submitted and the recipient was disenrolled for the month requested.

ACTION: None**.**

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4013 **HCP HOLD RELEASED** *ACCEPT*

A transaction established Medi-Cal eligibility or changed the recipient's AID-CODE or ZIP-CODE. The HCP enrollment status has been released for either the current month or next month depending on whether or not Medi-Cal card has been issued for the MEDS current month.

ACTION: None**.**

4017 **HCP INACTIVE; NO NEW ENROLLMENTS BEING ACCEPTED** *REJECT*

A PHP enrollment action was requested (PH30) and MEDS considers the PHP-NO inactive. Refer to Appendix B (DED) for complete list of acceptable PHP-NO.

ACTION: Correct the PHP-NO and resubmit the transaction.

4024 **EW11 RECORD FROZEN - PHP MOVED TO ONGOING RECORD** *ALERT*

An EW11 transaction has linked two records identified as belonging to the same individual. There was a current active PHP status on the frozen record and no current PHP status on the ongoing record. A PHP enrollment status was established on the ongoing record.

ACTION: None required. This is simply an alert to the plan manager in case there is a subsequent question from the PHP regarding the enrollment status.

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4025   **EW11 RECORD FROZEN-BOTH SHOW PHP ENROLLMENT   *URGENT***
STATUS

An EW11 transaction has linked two records identified as belonging to the same individual. There is a current active PHP status on both records which may indicate that duplicate capitation has been paid for this recipient. The recipient will remain as an enrollee of the PHP shown on the ongoing record unless some alternative action is initiated by Organized Healthy Systems.

ACTION: Both records should be reviewed to determine whether there is follow-up action needed to correct for duplicate capitation payments or to ensure that the PHP identified on the ongoing record is the one that the recipient should be enrolled in.

4027   **DEATH REPORTED - HCP ENROLLEE ELIGIBILITY TERMINATED   *ALERT***

This message is issued to the HCP when the MEDS record for a HCP enrollee has been updated to indicate that the recipient is deceased based on a returned SSI/SSP ID card.

ACTION: The purpose of the message is to advise the HCP of the reason for the lost eligibility.

4028   **HCP ENROLLMENT ACCEPTED-EFFECTIVE FUTURE MONTH   *ACCEPT***

A HCP enrollment has been received for this recipient. However, since the recipient was already issued an ID card for next month during SSI/SSP Medi-Cal ID Card issuance, the HCP enrollment will not be posted until next month and the first potential month of HCP eligibility will be the following month. The data elements associated with this message display MEDS current month/year and the HCP number for the pending enrollment.

ACTION:

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4029	<u>**COUNTY NOT COVERED BY HCP**</u>	*REJECT*
	<u>**ACTION:**</u>	
4030	<u>**INVALID ZIP ACCESS INDICATOR FOUND ON HCP TABLE**</u>	*HOTLINE*
	<u>**ACTION:**</u>	
4031	<u>**FULL SCOPE HCP ENROLLMENT FOR PERSON ALREADY IN DENTAL HCP**</u>	*REJECT*
	<u>**ACTION:**</u>	
4032	<u>**PERSON ENROLLED IN MAXIMUM NUMBER OF HCPS; CALL HOTLINE**</u>	*HOTLINE*
	<u>**ACTION:**</u>	
4033	<u>**NO UNUSED HCP SEGMENTS; CALL HOTLINE**</u>	*HOTLINE*
	<u>**ACTION:**</u>	
4034	<u>**DENTAL HCP ENROLLMENT FOR PERSON ALREADY IN FULL SCOPE HCP**</u>	*REJECT*
	<u>**ACTION:**</u>	
4035	<u>**OHC CODE PREVENTED HCP ENROLLMENT**</u>	*REJECT*
	<u>**ACTION:**</u>	

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4036   <u>**DISENROLLMENT NOT NEEDED FOR INACTIVE HCP MEMBER**</u>   *ALERT*

<u>**ACTION**</u>:

4037   <u>**CONFLICT BETWEEN HI-COUNTY AND HCP TABLE COUNTY**</u>   *HOTLINE*

<u>**ACTION**</u>: